



Republic of the Philippines  
**Department of Education**  
NEGROS ISLAND REGION

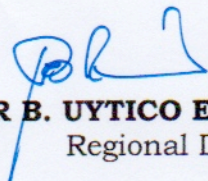
JUL 09 2025

OFFICE MEMORANDUM  
PAU-2025 - 001

To: OIC-Assistant Regional Director  
OIC-Chiefs  
Unit Heads  
All Others Concerned

**ORIENTATION ON THE IMPLEMENTATION OF THE  
CLIENT SATISFACTION MEASURE**

1. The Public Affairs Unit (PAU) will conduct a meeting to discuss the implementation of the Client Satisfaction Measure (CSM) on July 10, 2025, at 3:00 p.m. at the DepEd Negros Island Region (NIR) Conference Room.
2. The meeting aims to:
  - ensure implementation of the CSM across all offices;
  - guide offices in determining appropriate sample sizes for client feedback using a sample size calculator; and
  - strengthen service improvement through client input.
3. The participants to this activity are the chiefs and unit heads of DepEd Negros Island Region.
4. It is understood that in the conduct of this meeting, there shall be no discrimination in the provision of such activity on account of age, station, gender, civil status, disability, religion, or other similar factors, and personal circumstances that run counter to the principle of equal opportunity to all.
5. Immediate dissemination of and compliance with this Memorandum are desired.

  
**RAMIR B. UYTICO EdD, CESO III**  
Regional Director

002/PAU-ORIENTATIONONCSM  
002/ACVD/July 09, 2025



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