

## Republic of the Philippines

## Department of Education

NEGROS ISLAND REGION (NIR)

JUL	2	3	2025

No. 171 s. 2025

## DISSEMINATION OF DEPED MEMORANDUM DM-OUHROD-2025-1977: REITERATION OF THE MORATORIUM AND CENTRALIZED ISO CERTIFICATION UNDER ONE DEPED, ONE QMS

To: OIC-Assistant Regional Director Schools Division Superintendents Regional Functional Division Chiefs All Others Concerned

- 1. This Office disseminates, for the information and guidance of all concerned, **DepEd Memorandum DM-OUHROD-2025-1977** dated **July 11, 2025**, from the Office of the Undersecretary for Human Resource and Organizational Development, reiterating the **moratorium on independent ISO certification initiatives** and the **centralization of all ISO efforts under One DepEd, One QMS**.
- 2. The said issuance reminds all field offices that ISO certification activities shall be centrally coordinated by the Department of Education Central Office through the **Bureau of Human Resource and Organizational Development Organization Effectiveness Division (BHROD-OED)**. Field offices are no longer allowed to initiate independent ISO engagements or secure certifications without Central Office coordination.
- 3. Particularly, the Memorandum:
- enjoins all Regional Directors, Schools Division Superintendents, and School Heads/Principals to adhere strictly to the One DepEd, One QMS policy;
- sets the adjusted target ISO certification timeline for School Division Offices and the Negros Island Region in FY 2027, and Public Schools in FY 2030;
- reiterates the prohibition on procurement of third-party certifying bodies using local funds; and
- warns that **non-compliance may be subject to administrative action** under DepEd Order No. 49, s. 2006 (Revised Rules of Procedure of the Department of Education in Administrative Cases).
- 4. In view of the above, all concerned are advised to align their QMS efforts and planning with the guidance of the BHROD-OED and refrain from pursuing isolated ISO initiatives.
- 5. For reference, the complete DepEd Memorandum is attached.



Address: Batinguel, Dumaguete City 6200 Email Address: nir@deped.gov.ph

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- 6. For further clarifications, contact the BHROD-OED via email at **nqmssupport@deped.gov.ph** or through landline at (02) 8633-5375.
- 7. Immediate dissemination of and compliance with this Memorandum are desired.

RAMIR B. UYTICO EdD, CESO III
Regional Director

Encl.: DepEd Memorandum DM-OUHROD-2025-1977

Reference: As stated

To be indicated in the Perpetual Index under the following subjects:

QUALITY MANAGEMENT SYSTEM

CERTIFICATION

ISO

MMN/QAD/RM-Centralized ISO Certification/July 2025



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#### Republika ng Pilipinas

# Department of Education

#### OFFICE OF THE UNDERSECRETARY

HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT

DEPARTMENT OF EDUCATION Records Section, No.

### MEMORANDUM DM-OUHROD-2025-1977

TO

: REGIONAL DIRECTORS

SCHOOLS DIVISION SUPERINTENDENTS

FROM

WILFREDO'E. CABRAL

Undersecretary

Human Resource and Organizational Development

SUBJECT

REITERATION OF THE MORATORIUM AND CENTRALIZED ISO

CERTIFICATION UNDER ONE DEPED, ONE QMS

DATE

: 11 July 2025

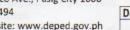
In line with the Department of Education (DepEd) mission to continually improve and streamline its systems and processes to ensure better delivery of quality basic education services nationwide, a One DepEd, One QMS that is relevant and applicable at all governance levels was institutionalized through DepEd Order No. 009, s. 2021 titled Institutionalization of a Quality Management System (QMS) in the Department of Education. This established the One DepEd, One QMS Policy applicable and relevant across all governance levels.

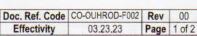
To support this, the Department issued the National QMS Operations Manual for adoption and implementation per governance level through DepEd Memorandum No. 014, s. 2022, or The DepEd Quality Management System Manual and Procedures and Work Instructions Manual. Prior to DO 009, s. 2021, a moratorium on ISO preparations and procurement of third-party certifying bodies was implemented and remains in effect. Effective January 2020, field offices are no longer allowed to initiate independent ISO certification activities. Field offices are expected to coordinate with the DepEd Central Office, through the Bureau of Human Resource and Organizational Development - Organization Effectiveness Division (BHROD-OED), for the harmonization of QMS documents, processes, and procedures.

To align with the Department's goal of establishing a One DepEd, One QMS that is certifiable to ISO 9001:2015, and in response to the concerns of field offices on their ISO Certification, the adjusted target schedule for the ISO 9001:2015 Certification per governance level is indicated below:











Fiscal Year	Governance Level		
2027	School Division Offices (SDO) and Negros Island Region		
2030	Public Schools		

As reiterated in DO 009, s. 2021, the procurement and timing of third-party certifying bodies shall be the responsibility of the DepEd Central Office and shall be charged to CO-GASS Funds following existing procurement guidelines. All Regional Directors, Schools Division Superintendents, and School Heads/Principals, are enjoined to adhere to the provisions of the said DepEd Order.

Furthermore, per Item 5 of DepEd Memorandum No. 078, s. 2021, also known as Reiteration of DepEd Memorandum No. 035, s. 2020 and Plans for ISO 9001:2015 Quality Management System Certification for Field Offices and Public Schools in the Department of Education, non-compliance shall be subject to administrative action, in accordance with DepEd Order No. 49, s. 2006, otherwise known as the Revised Rules of Procedure of the Department of Education in Administrative Cases.

Meanwhile, the Regional Offices are expected to provide technical assistance in the cascading of establishing and implementing the One DepEd, One QMS to their respective SDOs in preparation for their ISO Certifications.

For queries and/or clarifications, please contact the BHROD-OED through email at <a href="mailto:nqmssupport@deped.gov.ph">nqmssupport@deped.gov.ph</a> or call (02) 8633-5375.

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