



Republic of the Philippines
Department of Education
NEGROS ISLAND REGION

REGIONAL MEMORANDUM

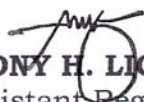
No. 826, s. 2026

AUG 05 2026

**UPDATING OFFICIAL PAC EMAIL ADDRESSES FOR
CLIENT SATISFACTION MEASUREMENT (CSM) INTEGRATION**

To: Schools Division Superintendents
All Others Concerned

1. Attached is the Memorandum PAS-OD-28 from Jan Kevin M. Rivera, Director IV, Public Affairs Service, regarding the Updating of Official PAC Email Addresses for Client Satisfaction Measurement (CSM) Integration, which is self-explanatory.
2. Immediate dissemination of and compliance with this Memorandum are desired.


ANTHONY H. LLOBET JD, CESO V
Assistant Regional Director
Officer-in-Charge
Office of the Regional Director

Encl.: As Stated
Reference: As Stated
To be indicated in the Perpetual Index
under the following subjects:

COMMUNICATIONS
REPORTS

ACVD/PAU – RM-UpdatingOfficialPACEmailAddresses
DepEdNIR-PAU-Com-2026-006/ August 5, 2026



Republic of the Philippines
Department of Education
PUBLIC AFFAIRS SERVICE

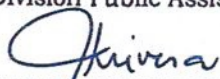
Office of the Director

MEMORANDUM

PAS-OD- 28

FOR : **REGIONAL DIRECTORS**
SCHOOLS DIVISION SUPERINTENDENTS

ATTN : Regional Public Assistance Coordinator
Division Public Assistance Coordinators

FROM : 
JAN KEVIN M. RIVERA
Director IV
Public Affairs Service

SUBJECT : **UPDATING OFFICIAL PAC EMAIL ADDRESSES FOR CLIENT**
SATISFACTION MEASUREMENT (CSM) INTEGRATION

DATE : July 27, 2026

In view of our efforts to further streamline and improve the current CSM data processing and reporting, the Public Affairs Service (PAS) and the Information and Communications Technology Service (ICTS) are exploring possible system enhancements for the annual preparation of the Client Satisfaction Measurement (CSM) report.

Accordingly, all Regional Public Assistance Coordinators (RPACs) and Division Public Assistance Coordinators (DPACs) are hereby advised to create or update their official PAC email addresses to facilitate proper system integration and support automated notifications, communications, and reporting functions.

For offices that do not yet have an official PAC email address, or for those requiring password reset and account recovery for existing PAC email accounts, kindly coordinate with your respective Information Technology Officer (ITO) for the necessary assistance. To promote uniformity and ease of identification, the following email naming conventions are recommended:

Regional Office: pac.ro#@depd.gov.ph
Example: pac.ro5@depd.gov.ph



Communications Division, DepEd Complex, Meralco Avenue, Pasig City 1600
Telephone No.: (02) 6316033/ 6332120



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Republic of the Philippines
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Office of the Director

Schools Division Office (SDO): pac.sdo[divisionname]@deped.gov.ph
Example: pac.sdoalbay@deped.gov.ph

All concerned offices are requested to submit or update their PAC information on or before August 7, 2026 through the following link:

<https://bit.ly/2026PACsEmails>

Your prompt compliance is highly requested to ensure the successful implementation and integration of the automated CSM system. For clarifications, you may coordinate with Ms. Ariane Lerma or Mr. Kent Ervin Dagle of Public Assistance Action Center at 8633-1942/8638-7530 or email at depedactioncenter@deped.gov.ph.

Thank you.



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